

Queensland Masters Athletics Association Inc.

Dispute Resolution Policy

Queensland Masters Athletics Association Inc. (QMA) is committed to developing and maintaining an effective dispute resolution and discipline policy. QMA aims to:

- Ensure that any disputes are resolved promptly, objectively and with sensitivity
- Adopt a dispute resolution process that is member focussed and helps to address their concerns
- Ensure consistency in response to any disputes or complaints

QMA will follow the specific dispute and mediation procedures as set out in the Associations Incorporations Act (1981), which states:

1. The grievance procedure set out in this rule applies to disputes under these Rules between:
 - a. a member and another member; or
 - b. a member and the Association
2. The parties to the dispute must meet and discuss the matter in dispute, and, if possible, resolve the dispute within 14 days after the dispute comes to the attention of all of the parties.

The general procedure for handling issues occurring will be similar to that proposed in the Play By The Rules organisation's flowchart "Steps for dealing with complaint or allegation of discrimination, harassment or abuse" as shown below.

The President will assist with the organisation of the initial meeting between the two parties and shall act as mediator for both parties, should the member(s) agree.

This version adopted as a policy of Queensland Masters Athletics Association Inc.

Date: 12 September 2016

Vice President: Don Burt

